Celebrating **15 Years** Of Server Management Services **With You**!

Assistanz®
Beyond Boundaries...

BROCHURE

ABOUT US

We deliver predictable infrastructure and superior business performances. Our Infrastructure Management approach consists of:

2000+ Active, delighted customers

75+ Certified Experts

50+ IMS experts

25+ DevOps

CERTIFICATIONS

NASSCOM MEMBER

ITIL®

ISO 9001 2015 CERTIFIED

ISO 27001 BUREAU VERITAS Certification — BUREAU VERITAS 1828 — UKAS MANAGEMENT SYSTEMS 008

ABOUT ASSISTANZ

Established in 2004, AssistanZ has become one of the most preferred IT Service providers across diverse industry segments and a complete one stop shop for all your IT Needs & Solutions.AssistanZ was synonymous with **Outsourced Datacenter Management, Server Administration, Remote Infrastructure Management Services & DevOps.**

PARTNERS

amazon web services | Partner Network
CONSULTING PARTNER

plesk

cP Certified 2020 — Information Security Management ISO 27001 Certified — CERTIFIED SAFEADMIN cP CPANEL UNIVERSITY
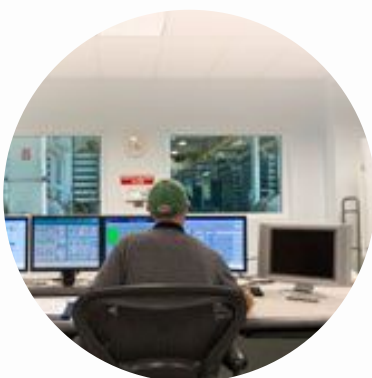
Microsoft

Alibaba Cloud

EXPERTISE-LED SERVER MANAGEMENT

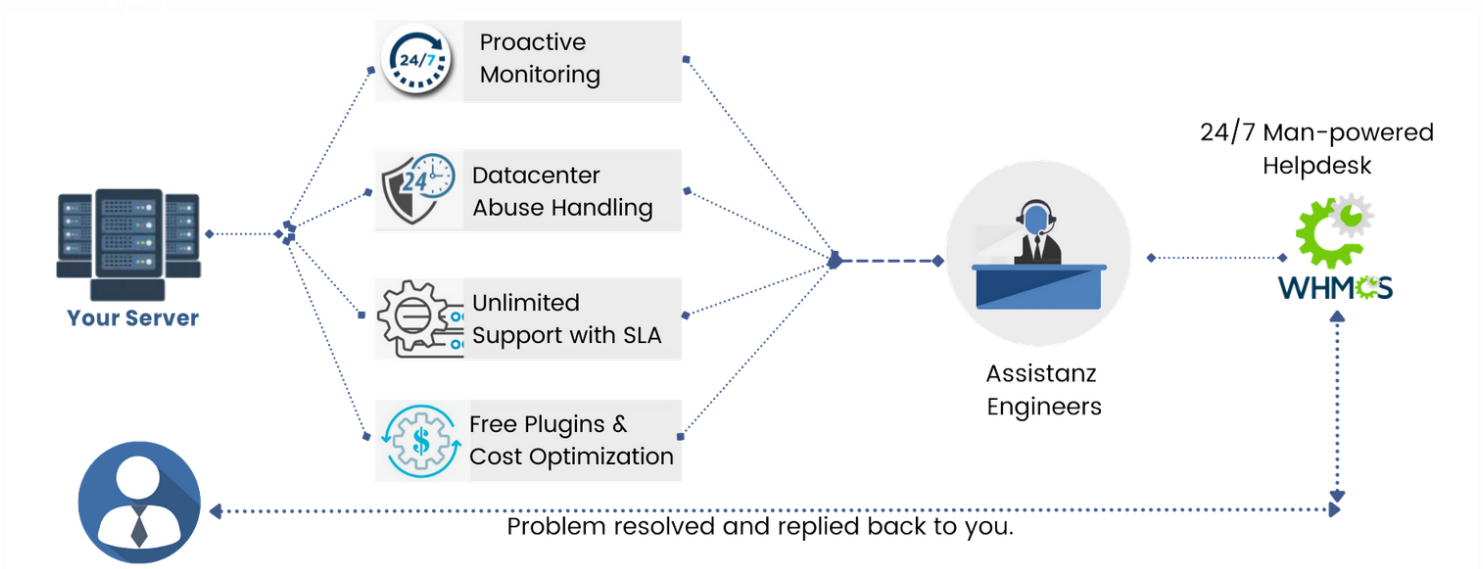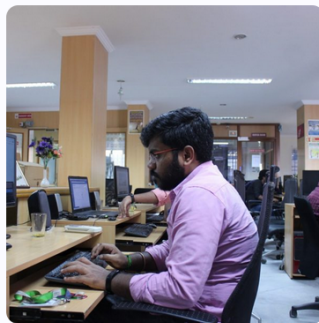|	Data-center Infrastructure Management Services	End-user computing services	Application services
Consult & Implement	**Optimization services** • OS upgrades • Platform migrations • Consolidate and virtualize **Transformation services** • AWS Consulting • Cloud / Big data • DR / IT continuity **Governance and Risk Compliance**	**Transformation services** • OS upgrade • Virtual desktops • Messaging & Alerting • Enterprise mobility • Unified communication **Identity and access management** **Data Loss Prevention (DLP)**	**Optimization services** • Database optimization • Database migrations • Database upgrades • Configuration & release **Transformation services** • DTAP • DevOps
Operate	• Production support • Converged network • Server and storage • Infrastructure applications	• Service desk • Workstation support • Messaging and Collab • Mobility support • End point protection	• Middleware • Packaged applications • Mobility applications • App security

RELIABLE NETWORK OPERATIONS CENTER TEAM

Our NOC Services provide comprehensive monitoring and remediation services for servers, networks, applications, databases and workstations.Our team has been engagged to work as an extension of your IT infrastructure and our expert engineers can be your first level incident management team.

HOW IT WORKS!

Our experts will monitor your servers 24/7 and responds/resolve to any problems pro-actively. All the incidents will be recorded and updated you via our helpdesk, meanwhile you can also raise any no of tickets anytime in our helpdesk related to any server issues to get it resolved by our engineers.
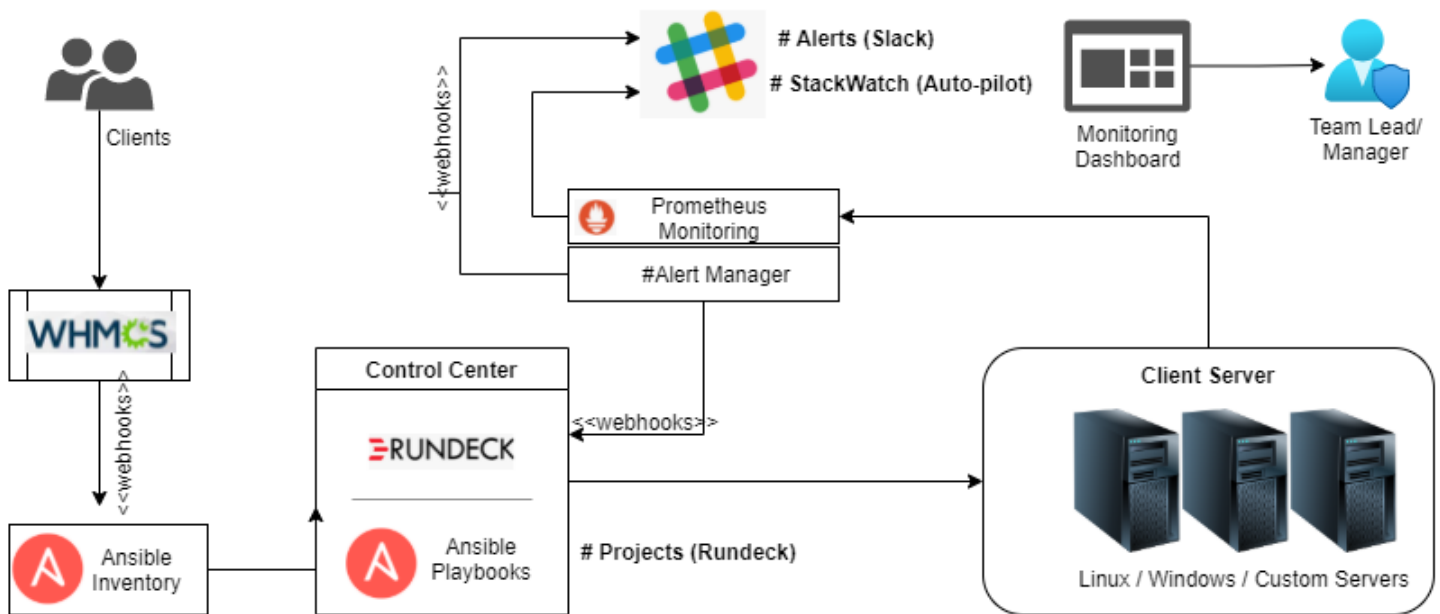

Learn More About Assistanz Team

FULLY AUTOMATED MONITORING & INCIDENT REPORTING SYSTEM

With our own customized monitoring and automation agent installed in every customer servers, monitoring/reporting & basic incident resolving like service restarts, disk clean ups, spam notifications etc will be automatically taken care and each of the customers will get notified in our helpdesk via tickets including the reports attached.

TOOLS USED :

WHAT WE OFFER?

Repair Database

√ MySQL, MariaDB Database Repair
√ Innodb crash Recovery
√ MyISAM Table Repair
√ CPU and Memory optimization
√ Database migration and Restore

Performance Optimization

√ Network fine tuning
√ Web server fine tuning and optimization
√ Database optimization
√ Server performance fine tuning

Disaster Recovery

√ Domain restoration from failed hard disks
√ Malware removal
√ Recover support from mass deface
√ Email and Database recovery and restoration

24 x 7 Server Management

√ Post unlimited support tickets at no additional cost.
√ Support is covered by our standard Service Level Agreements.
√ The support requests via ticket are responded within the first 30 minutes or less.
√ The average ticket resolution time is about 4 hours.

Security Optimization

√ Firewall tuning
√ Malware, virus detection and protection
√ Installation of security patches and updates
√ Kernel patch updates
√ Database security
√ Spam protection
√ Protect against server black listing

Software Installation

√ Control Panel installation
√ Third party software installation
√ Web applications installation
√ Installation of CMS like WordPress, Joomla, etc.,
√ Security and performance related software installations

SERVER MANAGEMENT PLANS

CPANEL :   https://assistanz.com/cpanel-server-management/

PLESK :   https://assistanz.com/plesk-server-management/

Contact Us +1 888 500 1070 (Toll Free)

Indian Office

AssistanZ Networks Pvt. Ltd
1136 Jayyseeli Plazaa,
Dr. Radhakrishnan road,
Gandhipuram,
Coimbatore, Tamil Nadu,
India - 641012.

Email : sales@assistanz.com

US Address

AssistanZ LLC
27475 PAMPLONA LN
NOVI, MICHIGAN-48374
United States

Ph : +1 248 463 8302

Email : ponraj@assistanz.com

Thank you